

April 6, 2021

## BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid, I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

<sup>&</sup>lt;sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

The Narragansett Electric Company d/b/a National Grid RIPUC Docket No. 5022 COVID -19 Emergency Responses to Commission's Recurring Weekly Data Requests Issued June 4, 2020

## **PUC 1-1**

## Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - o Arrears 30 Days 60 Days
  - o Arrears 60 Days 90 Days
  - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - o Residential
  - o Residential Low-Income
  - o Small Commercial and Industrial ("C&I")
  - o Medium C&I
  - o Large C&I
- Historic Comparisons -12 Months' Historic Data
  - Variance in dollars
  - Variance percentage

## Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

| Company:   | Narragansett Electric Company (Electric Business)   | ELECTRIC  |  |  |  |
|--|---|---|--|--|--|
| Tab:<br>Date:  | ### ELECTRIC 4/3/2021   | ELECTRIC  | ELECTRIC   |  |  |
|  | 2019  | Year-One-Year furtures Proceed Chance!  Year-One-Year furtures Office One-Year State of Chance!   |  |  |  |
| # of Customers                                       | Mor Apr May Jun July Aug Sep  | OCT Now DOC Jan 100 May Apr May Jan 141 Ang Sep OCT Now DoC Jan 160 May Apr May Jan 141 Ang Sep OCT Now DoC Jan 160 May Jan   | ec Jan Feb Mar Apr   |  |  |
| Residential<br>Low Income Residential                | 402,439 402,660 402,309 402,127 402,402 402,537 402,999 33,730 33,733 33,714 33,684 33,697 33,700 33,713  | ### 644   64  | 6,569 5,595 4,812 3,761<br>(3,176) (1,906) (1,494) (1,285)   |  |  |
| Smail C&i<br>Medium C&i<br>Large C&i                 | 8,072 8,078 8,081 8,094 8,108 8,101 1,042 1,043 1,044 1,045 1,045 1,047 1,049   |   | 746 576 357 447<br>(16) (24) (51) (61)<br>(6) (8) (13) (13)  |  |  |
| Total<br># of Customers w/ Arrears                   | 1,042 1,043 1,044 1,045   |   | 4,117 4,333 3,611 2,649  |  |  |
| Residential  Low Income Residential  Small CRI       | 61,152 65,215 61,544 60,130 65,491 67,412 71,579<br>13,608 13,907 13,210 13,108 13,421 13,677 14,449<br>7,731 918 9427 7,740 9465 7,967 9,86  |   | 19,366 7,986 5,796 (2,206)<br>(2,273) (2,879) (1,721) (1,935)<br>247 (4,675) (95) (3,941)  |  |  |
| Medium C&I<br>Large C&I                              | 2,000   | 785 335 434 347 347 347 347 347 347 347 347 347   | (5) 102 28 (492)<br>1 35 40 (14)   |  |  |
| Total # Arrears 30-60 Partidential                   | 83,643 89,664 85,826 81,532 89,974 90,178 97,275  | 500 No. 100 NO  | 17,331 4,639 4,047 (8,588)   |  |  |
| Low Income Residential<br>Small C&I                  | 3,095 3,303 3,064 2,994 3,580 3,603 4,273<br>4,316 5,722 5,876 3,606 6,095 4,312 6,077  | 100 100 100 100 100 100 100 100 100 100   | (924) (1,000) (713) (583)<br>(698) (796) (675) (3,415)   |  |  |
| Medium C&i<br>Large C&i                              | 629 999 881 574 862 650 810 57 88 99 65 114 72 51 51 52 51 52 51 52 51 52 51 52 51 52 51 52 51 52 51 52 51 52 51 52 51 52 51 51 52 5  | 67 85 93 78 80 122 123 55 57 13 8 80 122 123 55 57 13 8 55 75 14 77 10 55 50 12 12 13 13 15 15 15 15 15 15 15 15 15 15 15 15 15   | (146) 41 (113) (479)<br>(12) 36 29 (19)  |  |  |
| # Arrears 60-90<br>Residential                       |   | 1992 1952 1952 1953 1953 1953 1955 1955 1955 1955 1955  | [2,726] [4,231] [3,197] [5,580]  |  |  |
| Low Income Residential Small C&I                     | 1,888 1,898 1,841 1,943 1,445 1,668 1,908 1,753 1,614 1,961 1,646 1,512 1,716 1,745   |   | [868] (905) (746) (760)<br>[283] (771) (881) (1.061)   |  |  |
| Large C&I Total                                      |   |   | 4 (12) 2 (3)<br>(3,880) (6,019) (4,322) (7,932)  |  |  |
| # Arrears 90><br>Residential                         | 19,416 19,623 19,427 20,354 20,256 19,361 19,347  | NOTE THE TWO AND THE  | 21,719 17,336 17,602 13,780  |  |  |
| Low Income Residential Small C&I Medium C&I          | 8,625 8,706 8,325 8,471 8,406 8,236 8,288<br>1,684 1,782 1,805 1,994 2,055 1,940 2,044<br>176 134 172 180 189 157 165   | 8-07 5.54 10.05 10.55 5.66 10.01 10.07 10.55 5.66 10.01 10.07 5.70 5.71 10.07 5.70 5.70 5.70 5.70 5.70 5.70 5.70  | 1,223 962 980 535<br>1,223 961 141 115   |  |  |
| Large C&I<br>Total                                   | 12 15 20 17 16 15 18 29,913 30,310 29,749 31,016 30,325 29,709 29,862   |   |  |  |  |
| Residential  Low Income Residential                  | \$8,488,345 \$8,657,784 \$6,848,514 \$5,808,808 \$7,096,342 \$9,466,766 \$10,947,284 \$1,724,403 \$1,668,605 \$1,339,642 \$1,139,013 \$1,278,865 \$1,520,501 \$1,803,909  | ros; ros; ros; ros; ros; ros; ros; ros;   | 3.554.928 2.651.083 2.574.857 1.823.967 (121,757) (120,889) (41,857) 27.869  |  |  |
| Small C&I<br>Medium C&I                              | 517440 \$14000 \$14000 \$10000 \$170000 \$170000 \$170000 \$170000 \$170000 \$17000 \$17000 \$17000 \$170 |   | 357,358 237,874 210,514 267,000<br>559,886 782,058 525,624 111,096   |  |  |
| Total<br>S Arrears 60-90                             | \$1,765,935 \$7,006,877 \$1,441,078 \$1,717,007 \$1,785,954 \$955,926 \$7,407,735 \$15,456,861 \$16,320,880 \$12,613,081 \$10,592,700 \$13,619,928 \$14,963,291 \$18,732,085  |   | 106,351 1,042,392 1,274,321 (155,256)<br>54,456,777 \$4,592,519 \$4,543,459 \$1,317,454  |  |  |
| Residential<br>Low Income Residential                | 5196190 5418405 5198414 5121594 5746180 5749874 5170916<br>5137437 5137764 5125181 5101786 565741 580180 5186180  |   | 2,577,889 1,936,658 2,180,868 2,314,002 (202,321) (209,450) (166,771) (69,966)   |  |  |
| Small C&I Medium C&I Large C&I                       | \$521,955 \$516,800 \$544,826 \$460,990 \$383,867 \$433,943 \$498,413 \$498,613 \$403,232 \$480,764 \$469,207 \$345,141 \$338,638 \$386,214 \$372,763 \$363,949 \$346,647 \$250,697 \$217,165 \$179,010 \$213,703 \$178,120   |   | 334,806 253,613 325,860 41,875<br>357,973 211,370 303,587 16,653<br>653,725 306,597 260,401 (134,575)                              |  |  |
| Total<br>S Arrears 90>                               | \$6,646,855 \$6,906,289 \$6,504,626 \$5,257,989 \$4,439,519 \$4,855,994 \$5,805,331   | 57,451,947 $57,281,3416$ $56,285,571$ $57,281,316$ $56,285,571$ $57,220,139$ $57,476,134$ $99,999,767$ $51,100,1067$ $510,516,133$ $59,242,116$ $58,281,090$ $510,216,593$ $54,201,1527$ $54,281,190$ $510,216,19$  | 53,722,072 52,498,789 52,903,945 52,167,889  |  |  |
| Residential  Low Income Residential  Small C&I       | 31,57,20 31,093,31 31,093,00 51,577,10 31,093,00 11,097,10 51,095,07 51,095,07 51,095,07 51,095,07 51,095,07 51,095,07 51,095,07 51,095,07 51,095,07 51,095,07 51,095,07 51,095,07 51,095,07 510,095,0  |   | 90,704,255 30,190,812 31,242,525 30,012,181 2,672,282 2,479,452 30,03,251 2,822,837 2,515,179 2,626,304 2,713,959 2,678,213        |  |  |
| Medium C&I<br>Large C&I                              | \$363,633 \$313,515 \$309,730 \$306,969 \$336,055 \$328,354 \$392,470 \$163,690 \$188,858 \$252,994 \$187,879 \$237,619 \$315,486 \$270,757   | Marie   Mari  | 442 CC7 414 7C1 20C 0C0 300 401  |  |  |
| Total<br>S Total Arrears                             | \$66,881,763 \$21,376,111 \$31,464,987 \$21,944,886 \$21,976,792 \$21,751,866 \$1,884,975 \$23,344,980 \$34,878,528 \$32,349,980 \$21,551,987 \$22,240,806 \$24,687,980 \$36,974,257  |   | 37,862,914 \$37,149,726 \$38,728,824 \$37,093,588  |  |  |
| Low Income Residential Small C&I                     | \$10,545,980 \$10,845,567 \$10,306,016 \$10,054,739 \$10,011,438 \$10,232,133 \$10,764,770 \$3,068,732 \$3,255,663 \$3,048,448 \$2,570,468 \$2,922,503 \$2,905,336 \$3,287,017  |   | 2,348,206 2,149,113 2,794,623 2,780,740 3,207,343 3,117,791 3,250,333 2,453,059  |  |  |
| Medium C&I<br>Large C&I<br>Total                     | \$2,730,862 \$2,995,141 \$2,343,514 \$1,994,825 \$2,638,865 \$2,282,767 \$2,738,787 \$2,222,945 \$2,622,332 \$1,924,770 \$1,622,151 \$2,202,563 \$1,463,115 \$2,656,610 \$42,874,79 \$44,597,280 \$40,524,243 \$37,741,70 \$40,036,174 \$41,571,341 \$46,421,441  |   | 2,445,500 2,431,826 2,202,341 1,186,433 1,203,643 1,763,750 1,930,681 8,550 8,550 1,6041,765 \$44,241,033 546,176,228 \$40,578,931 |  |  |
| Billed Sales kWh or therms<br>Residential            | 218,786,184 183,753,979 186,764,185 191,785,656 270,542,849 344,045,731 261,815,047   | NATE OF THE PARTY   |  |  |  |
| Low Income Residential Small C&I Medium C&I          | 18,355,960   15,649,880   15,401,111   15,247,635   20,211,493   25,407,523   18,833,878   15,101,333   52,774,351   50,210,604   52,858,660   58,577,152   68,071,301   59,479,002   101,74,693   94,668,773   98,788,856   99,241,500   115,085,739   132,150,015   115,103,855   115,10  | 3040 3050 3000 1000 1000 1000 1000 1000 100   | 51,787,165] 5615,741 53,251,707 N/A<br>[527,225] [\$2,583,633] \$5,407,045 N/A<br>53,067,016] [\$17,031,342] \$4,018,833 N/A       |  |  |
| Large C&I<br>Total                                   | 5-11-03 31-7-7-03 10-7-00-0 5-7-0-0 5-7-7-1 5-0-7-1-0 10-  | ANNUEL SANCEL MARCHE MA  | 54,341,166  \$97,182,901 (\$23,346,542) N/A<br>(\$859,283) \$85,329,861 \$35,796,066 N/A   |  |  |
| Residential  Low income Residential                  | \$4,374,447 \$38,072,946 \$38,244,452 \$37,884,922 \$56,242,783 \$64,381,175 \$51,366,367<br>\$3,187,134 \$2,762,205 \$2,625,369 \$2,541,588 \$54,01,152 \$3,867,696 \$1,181,688  |   | 55,691,663 \$1,836,504 \$11,677,471 (\$1,094,387)<br>[57]9,664   |  |  |
| Small C&I<br>Medium C&I                              | 9437447 3857754 385445 578453 552555 553555 553555<br>94175 518754 517545 517545 517545 517545 517545 517545<br>94175 517545 517545 517545 517545 517545 517545 517545<br>94175 94175 941754 941754 517545 517545 517545 517545<br>94175 94175 941754 94  | \$\\ \)\(\)\(\)\(\)\(\)\(\)\(\)\(\)\(\)\(\  | 52 231 249 (\$2 010 032) \$3 205 333 (\$16 228)  |  |  |
| Total Supplier Receivables Purchased (for EDCs)(1)   | \$22,899,446 \$22,100,771 \$20,209,300 \$19,094,127 \$22,106,081 \$22,107,762 \$22,000,891 \$99,681,302 \$39,199,355 \$36,063,015 \$33,946,667 \$114,552,091 \$122,612,986 \$105,316,892  | \$\\ \) \[ \) \[ \) \[ \) \[ \) \[ \] \[ \) \[ \] \[ \] \[ \) \[ \] \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\   | 94,698,327 (\$2,463,787) \$3,582,383 \$2,682,714<br>12,077,185 (\$4,247,843) \$19,573,852 \$304,093                                |  |  |
| Residential<br>Low Income Residential                | , , , , , , , , , , , , , , , , , , ,   |   |  |  |  |
| Medium C&I<br>Large C&I                              |   |   |  |  |  |
| Total<br>Total Revenue Billed \$ (Line 11 + Line 12) |   |   |  |  |  |
| Low Income Residential Small C&I                     | \$48,374,447 \$38,072,946 \$38,244,552 \$37,884,932 \$56,242,745 \$64,381,175 \$51,566,367 \$<br>\$3,187,134 \$27,762,205 \$2,625,359 \$2,541,588 \$3,401,152 \$3,867,696 \$3,181,668 \$<br>\$10,605,549 \$9,376,828 \$8,898,497 \$8,692,860 \$10,834,756 \$11,716,207 \$10,466,146   |   | 5,641,664 (480,194) 113,774 1 9,372,995<br>(729,664) (480,194) 113,405 166,770<br>185,611 (1,120,338) 995,260 1,091,693            |  |  |
| Medium C&I<br>Large C&I                              | \$18,614,726 \$16,886,605 \$16,085,408 \$15,733,170 \$21,967,359 \$18,540,175 \$18,302,020 \$22,899,446 \$22,100,771 \$20,209,300 \$19,004,127 \$22,106,031 \$23,107,732 \$22,000,691   |   | 2,231,249 (2,021,908) 3,205,333 3,179,403 4,698,377 (2,472,467) 3,582,383 6,953,432  |  |  |
| \$ Revenue (Payments) Received (2) Residential       | 397,881,502 365,197,555 386,065,015 365,746,666 3114,552,091 3121,612,866 3105,316,892<br>\$47,674,636 \$43,971,577 \$40,843,851 \$35,193,807 \$43,502,946 \$58,256,134 \$56,870,494  |   | 2,065,439 479,266 3,978,642 12,775,013   |  |  |
| Low Income Residential Small C&I Medium C&I          | \$2,760,078 \$2,714,381 \$2,925,580 \$2,905,67 \$2,534,082 \$2,907,431 \$2,876,292 \$11,432,787 \$10,007,619 \$9,922,478 \$7,924,451 \$9,040,374 \$11,218,486 \$10,276,529 \$10,007,007,007,007,007,007,007,007,007,0   | AND SEED SHAND HAVE BEEN BOOK SHOWN SHOWN WHICH SHAND HAVE BEEN BOOK SHOWN BO  | 10,270 (105,192) (457,228) 691,524 (25,099) (1,684,015) (219,320) 2,789,236  |  |  |
| Large CBI Total                                      | \$18,000,741; \$16,524,350; \$17,767,421; \$14,074,902; \$15,470,500; \$18,308,659; \$16,519,528; \$2,924,091; \$19,410,992; \$22,608,643; \$17,377,232; \$19,590,598; \$23,879,972; \$19,155,005,500,500; \$10,088,833; \$23,879,872; \$19,155,005,995,660; \$10,088,833; \$32,808,526; \$34,067,973; \$36,809,560; \$30,097,502; \$114,570,681; \$105,699,546;  |   | (3.38,739) (1.014,082) (89,737) 5,431,003<br>S841,901 (54,873,875) 52,631,907 526,153,264  |  |  |
| # Revenue (Payments) Received Residential            | 338,578 339,770 350,659 317,451 367,116 356,160 350,025   | THE THE TANK THE TANK THE THE TANK THE  | (3,290) (23,962) 3,981 63,567  |  |  |
| Small C&I  Medium C&I                                | 48,507 45,955 51,655 43,399 48,585 50,772 48,809 8,566 9,449 7,990 8,854 9,024 8,163  |   | 192 (2.578) 4,521<br>694 (4.817) 11,288 10,842<br>448 (920) 541 2,437  |  |  |
| Large C&I<br>Total                                   | 1,328 1,298 1,415 1,290 1,270 1,346 1,154 423,959 425,078 443,191 398,540 457,154 446,843 432,858   | 150 150 150 150 150 150 150 150 150 150   | 300 (732) (178) 256<br>880 (30,289) (872) 81,639   |  |  |
| Residential  Low Income Residential                  | nue (line 13 - Line 14)<br>  \$3,800 (189)   \$5,898,6321   \$2,991,399   \$2,691,315   \$12,739,846   \$6,125,042   \$5,504,277   \$427,056   \$47,825   \$300,221   \$525,021   \$867,070   \$960,265   \$305,376   | nde des des que la persona que  | 4,067,127 1,223,686 7,698,829 (3,874,595)<br>(855,654) (385,399) 570,634 (636,924  |  |  |
| Small C&I<br>Medium C&I                              | (\$27,238) (\$710,791) (\$1,023,981) \$768,409 \$1,794,382 \$497,721 \$189,617 \$534,486 \$262,247 [\$1,682,012] \$1,658,268 \$65,46,858 \$231,517 \$1,782,492  | Column   C  | 517,707 560,759 1,214,580 (1,620,838)<br>2,705,329 547,089 3,785,782 (670,748)   |  |  |
| Total  Customers on Arrearage Mgmt/Forgiveness P     | \$1,965,564 \$2,669,779 \$2,399,343 \$1,716,894 \$2,506,433 \$772,240 \$2,843,988 \$1,200,531 \$3,869,572 \$3,869,957 \$7,085,707 \$24,454,590 \$7,042,305 \$382,654 \$10,848 \$1,948   | \$1,20,51.5 \$1,25,51.6 | 3,855,768 (1,458,143) 3,672,120 1,633,374 (10,290,277 5487,991 \$16,941,945 (55,169,733)   |  |  |
| Residential Low Income Residential                   | 421 429 445 419 407 407 395<br>1,204 1,316 1,632 1,816 1,887 1,989 2,010  | 30 37 30 77 37 37 37 28 28 28 28 28 28 28 28 28 28 28 28 28   | (155) (151) (145) (163)<br>(846) (750) (696) (653)   |  |  |
| Small C&i<br>Medium C&i<br>Large C&i                 |   |   | 0 0 0  |  |  |
| Total  Customers Disconnected for Non-Payment        | 1,000 1,040 2,070 2,350 2,344 2,346 3,460 1,000   |   |  |  |  |
| Residential<br>Low Income Residential<br>Small C&I   | 25 274 349 205 344 241 20 20 47 25 36 22 29 29  |   | (b) (c) (d) (d) (d) (d) (d) (d) (d) (d) (d) (d   |  |  |
| Medium C&I<br>Large C&I                              | 3 5 3 4 4 4 2   | 5 2 3 4 5 2000 0000 0000 0000 0000 0000 0000  | 0 0 0 0  |  |  |
| Total Customers on Payment Plans Residential         | 21 251 1,140 1,508 946 1,551 1,505<br>8,280 8,796 9,700 10,119 9,713 9,547 8,955  |   | (13) (12) (9) (2,145) (1,929) (2,408) (1,636)  |  |  |
| Low Income Residential<br>Small C&I                  | 2,648 2,746 3,427 3,747 3,538 3,555 3,614<br>136 162 182 176 171 172 145  |   | (1,579) (1,082) (809) (523)<br>210 249 246 282   |  |  |
| Medium C&I<br>Large C&I                              | 27 30 35 41 37 34 22 3 3 3 3 1 1 1 1 1  |   | 68 72 74 71<br>3 3 3 3 3   |  |  |

07-07 443.07 19-04

Total
Collection Effectiveness
Residential
Low Income Residential
Small C&I
Medium C&I
Large C&I
Total

**GAS** # of Customers w/ Arrears Residential
Low Income Residential
Small C&I
Medium C&I
Large C&I
Total rotal Arrears 30-60 17 17 6,753 6,687 Total

5 Arrears 30-50
Residential
Low Income Residential
Small C&l
Medium C&l
Large C&l
Total \$60,767 \$1,285 1,05,077 1,135,088 017,377 330,310 360,244 517,000 111,246 1,344,300 1,05,564 2,000,001 1,116,565 Arrears 60-90 Total

5 Arrears 90Residential
Low Income Residential
Small C&I
Medium C&I
Large C&I Total
\$Total Arrears
Residential
Low Income Residential
Small C&I
Medium C&I
Large C&I
Total 5731.79 \$21.594 \$13.917 \$44.750 \$1.50,049 \$84.330 \$66.771 \$56.607 \$45.227 \$62.738 \$52.844 \$67.387 \$13.60 \$62.738 \$52.844 \$67.387 \$13.60 \$62.738 \$52.844 \$67.387 \$13.60 \$62.738 \$60.738 rotal Billed Sales kWh or therms 15.00 Residential
Low Income Residential
Small C&I
Medium C&I
Large C&I
Total Total led Total Revenue \$ Residential Low Income Residential Small C&I Medium C&I Large C&I Total Total
Total
spplier Receivables Purchased (for EDCs)
Recidential
Low Income Residential
Small CRI
Medium CRI
Large CRI
Total Total stal Revenue Billed \$ (Line 11 + Line 12) Residential Residential Total

Revenue (Payments) Received (2)

Residential

Low Income Residential

Small CSI

Medium CSI

Large (CSI

Total 31.500 | 27.000 | 37.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.000 | 3.0 \$4,693,411 \$3,294,335 \$4,926,114 \$3,008,363 \$2,758,644 \$1,566,394 \$2,757,887 \$2,823,915 \$2,671,676 \$2,907,475 \$2,821,275 \$3,252,952 \$6,811,908 \$276,576,910 \$2,823,913 \$2,823,841 \$19,781,843 \$16,501,259 \$16,202,675 \$16,203,975 \$16,695,791 \$28,500,810 \$45,978,551 \$53,900,358 \$69,544,554 \$2,182,676 levenue (Payments) Received iesidential ow Income Residential mall C&I Medium C&I arge C&I erence Between Billed and Received Re Residential Low Income Residential Small C&I Medium C&I Large C&I

49.3% 53.5% 15.8% 18.0% 73.5% 77.7%

25.30 31.70 40.00 50.00 47.20 75.40 77.40 56.10 74.10 47.10 47.10 40.00 46.10 46.20 17.00

Residential Low Income Residential Small C&I Medium C&I Large C&I Total Total stomers Disconnected for Non-Payment Low Income Residential imail C&I

Total
Customers on Payment Plans
Residential
Low Income Residential
Small Cit
Medium Cit
Large Cit
Total

Total llection Effectiveness

residential ow income Residential mall C&I

Narragansett Electric Company (Electric Business)

| Company:<br>Tab:  | Narragansett Electric Company (Electric Business) COMBINED   | COMBINED   |  |  |
|---|--|--|--|--|
| Date:   | 4/3/2021   |  |  |  |
| # of Customers  | 2019<br>Mar Apr May Jun July Aug Sep   | 2020 *** *** *** *** *** *** *** *** ***   |  |  |
| Residential Low Income Residential Small Cal Medium Cal Large CAl   | 20 00 00 00 00 00 00<br>00 00 00 00 00 00<br>00 00   |  |  |  |
| Botal  B of Customers w/ Arrears  Residential  Low Income Residential  Small C&I  Medium C&I                              |  |  |  |  |
| Large CRI Total FArrears 30-60 Residential Low Income Residential   | 108 249 222 170 227 177 224<br>150.708 44.647 080.648 080.648 040.648 040.649 144.140<br>0.0.74 040.68 04.55 04.275 03.146 03.150 04.269<br>0.000 0.000 04.04 03.11 03.01 03.01  |  |  |  |
| Small CAI Medium CAI Large CAI Total # Arrears 50-90 Residential  | 3,941  | 10 10 10 10 10 10 10 10 10 10 10 10 10 1   |  |  |
| Low Income Residential Small C&I Medium C&I Large C&I Total   | 1,000   1,000   1,000   1,100   1,100   1,400   1,100   1,100   1,400   1,00       | 10 10 10 10 10 10 10 10 10 10 10 10 10 1   |  |  |
| Residential Low Income Residential Small C& Medium C& Large C& Large C&   | 100 000 000 000 000 000 000 000 000 000  |  |  |  |
| Total  \$ Arrears 30-60  Recidential  Low Income Residential  \$ mail C&I  Medium C&I                                     | 4550 494 50.44 50.44 50.23 54.60 53.77 53.     | 9.75 8.58 8.10 5.08 8.28 8.38 8.30 8.30 8.30 8.30 8.30 8.30 8.3  |  |  |
| Large CAI Total S Arrears 60-90 Residential Low Income Residential Conf. CF   | 186.07 1702.0 0.00034 1412.04 0076.05 1.0.1.07 240.05<br>5.677.0 3810.04 38.0700 35.00034 177.01.05 177.01.07 177.01.07<br>177.0 1 |  |  |  |
| Medium CBI Large CBI Total S Arrears 90- Reddential   | 0124 025 025 025 025 025 025 025 025 025 025   | 1  |  |  |
| Low income Residential Small CB Medium CB Large CB Total S Total Arrears  | 1125,297 1217,781 150,6181 131,7391 131,390 127,7397 126,5551 131,496 127,7397 126,5551 131,496 127,7397 126,5551 131,496 131,396 131,     | 1  |  |  |
| Recidential Low income Recidential Small (Ed) Medium CRI Large CRI Total  |  | 15-0-0-0-0-0-1-1-1-1-1-1-1-1-1-1-1-1-1-1   |  |  |
| Billed Sales kWh or therms Residential Low Income Residential Small C& Medium C&I   |  | HERE   HANDER   HAN |  |  |
| Total Billed Total Revenue S Residential Low Income Residential Small C&I   | 048608 9628031 9680709 966018 960020 960010 9600100<br>948600 9614009 964000 966000 9600100 9601100 9601100 9601200<br>930004 9340040 966000 961400 96000 9601100 9601200<br>93640404 9514000 966000 961400 960000 9601100 9601200   | 555-54-55 555-55-55-55-55-55-55-55-55-55-55-55   |  |  |
| Medium Lai<br>Large CBI<br>Total<br>Supplier Receivables Purchased (for EDCs)(1)<br>Residential<br>Low Income Residential | 35.000.00 2025224 3000000 2001000 2001000 200100 200100 200100 200100 200100 200100 200100 200100 2001000 200100 200100 200100 200100 200100 200100 200100 200100 2001000 200100 200100 200100 200100 200100 200100 200100 200100 2001000 200100 200100 200100 200100 200100 200100 200100 200100 200100000 20010000 200100000000   | 200  |  |  |
| Small C&I Median C&I Lange C&I Total Total Revenue Billed \$ (Line 11 + Line 12) Residential                              | 7486.00 6146.00 K-66000 6054100 6051100 7576116 614270   |  |  |  |
| Low Income Residential Small C&I Medium C&I Large C&I Total Sepanus (Payments) Received (2)                               | 700,004 4,741,004 1884,861 1364,075 1980,076 4,711,267 1,722,651 1,544,005 1,722,651 1,544,005 1,722,651 1,544,005 1,724,015 1,722,651 1,544,005 1,724,015 1     |  |  |  |
| Residential Low Income Residential Small Cal Medium Cal Large CBL   | 818-009 1003-00 1-71-700 100-701 100-7     | Applied   Section   Sect |  |  |
| Total  Revenue (Payments) Received  Residential  Low Income Residential  Small (SA  Medium CAI                            | 250.796 25.006 26.006 27.006 25.006 2     | 18 19 19 19 19 19 19 19 19 19 19 19 19 19  |  |  |
| Large CBI Total Difference Between Billed and Received Reve Recidential Low income Residential Small CBI                  | . 1.10   |  |  |  |
| Medium CBI Large CBI Total  Customers on Arrearage Mgmt/Forgiveness P Residential Large Loose S Bandard N                 | 100 A      |  |  |  |
| Small C&I  Medium C&I  Large C&I  Total  Customers Disconnected for Non-Payment   | 7 7 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1  |  |  |  |
| nesidential Low income Residential Small C&I Medium C&I Large C&I   | 224 874 1251 776 1294 1383<br>3 3 286 33 215 38 13 13 13 13 13 13 13 13 13 13 13 13 13   |  |  |  |